

TRACKING RETAIL INVESTOR ACTIVITY

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ABSTRACT

We provide an easy way to use recent, publicly available U.S. equity transactions data to identify retail purchases and sales. Based on retail order imbalances, we find that retail investors are informed at horizons up to 12 weeks. Individual stocks with net buying by retail investors outperform stocks with negative imbalances; the magnitude is approximately 10 basis points over the following week, or 5% annualized. Retail investors are better informed in smaller stocks with lower share prices. They do not, however, exhibit any market timing ability.

Keywords: retail investors, price improvement, return predictability.

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1. Introduction

Are retail equity investors informed? Do they make systematic, costly mistakes in their trading decisions? The answers are important to other market participants looking for useful signals about future price moves, to behavioral finance researchers, and to policymakers who need to decide whether these investors should be protected from themselves.

Many researchers have concluded that retail equity investors are generally uninformed and make systematic mistakes. However, some more recent evidence, including Kaniel, Saar, and Titman (2008), Kelley and Tetlock (2013) and Barrot, Kaniel and Sraer (2016), suggests otherwise. Unfortunately, most studies of retail order flow are based on proprietary datasets with relatively small subsets of overall retail order flow. For example, Kaniel, Saar and Titman (2008) and Boehmer, Jones and Zhang (2008) use proprietary account-type data from the NYSE during the early 2000's. During that sample period, only a couple of large brokerages sent their retail order flow to the NYSE, so that exchange has a very small market share of overall retail order executions. Barber and Odean (2000) analyze data from a single U.S. retail brokerage firm, Kelley and Tetlock (2013) have data from a single U.S. wholesaler, and Barrot, Kaniel and Sraer (2016) have data from one French brokerage firm.

In existing work, many researchers use trade size as a proxy for retail order flow. Before the spread of computer algorithms that “slice and dice” large institutional parent orders into a sequence of small child orders, small trades were much more likely to come from retail customers, while institutions were likely behind the larger reported trades. For example, Lee and Radhakrishna (2000) use a \$20,000 cutoff point to separate smaller individual trades from larger institutional trades. More recently, Campbell, Ramadorai, and Schwartz (2009) effectively allow these cutoff points to vary using a regression approach calibrated to observed quarterly changes in institutional

ownership, but they maintain the same basic assumption that small trades are more likely to arise from individual trading. However, once algorithms become an important feature of institutional order executions in the early 2000's, this trade size partition becomes far less useful as a proxy for retail order flow. In fact, the tendency for algorithms to slice orders into smaller and smaller pieces has progressed so far that we find that during our recent sample period retail order flow actually has a slightly larger average trade size compared to other flow.

More generally, researchers need an easily implementable method to isolate retail order under the current automated and algorithm-driven market structure. This is one of our main contributions. We provide an easy way to use recent publicly available trade data to isolate a broad swath of retail order flow. To be more specific, our data are from TRF, which is included in TAQ with exchange code "D". A substantial part of retail investors market order flows is internalized or sent to wholesalers. To justify the internalization or whole-selling, these retail orders normally would receive price improvement less than a penny. These transactions happen off the exchange and are reported to TRF. From TRF data, we identify transactions as retail-initiated buys if the transaction price is slightly below the round penny, and retail-initiated sells if the transaction price is slightly above the round penny. We are confident that this approach only applies to retail investors because the institutional-initiated trades are normally not internalized or sent to wholesalers, and if they do receive price improvements, it would be around half-penny due to NMS regulations. Overall, we believe our method of identification of retail trades are conservative and clean.

We analyze retail order flow for six years between January 2010 and December 2015. We find that retail investors are contrarian on average, and they are informed: the cross-section of retail order imbalances in a given week predicts the cross-section of returns over the next several weeks,

consistent with Kelley and Tetlock (2013) and Barrot, Kaniel and Sraer (2016), but inconsistent with the findings of many others. We also examine whether aggregate retail order imbalance predicts future market returns, and fail to find any predictive relation. Thus, it appears that our identified retail investors have some stock-picking ability but no market timing skills.

The article is organized as follows. We describe the data and our identification method in Section 2. Section 3 contains our main empirical results. We provide more discussion in Section 4. Section 5 concludes.

2. Data

Most equity trades initiated by retail investors do not take place on one of the dozen or so registered exchanges. Instead, most marketable retail orders are executed either by wholesalers or via internalization. If an order is internalized, it is filled from the broker's own inventory. If an order is executed by a wholesaler, it typically pays the retail customer's broker a small amount, typically a fraction of a penny per share, a practice that is called "payment for order flow." Orders executed in this way are usually reported to a FINRA Trade Reporting Facility (TRF), which provides broker-dealers with a mechanism to report transactions that take place off-exchange, and these TRF executions are then included in the "consolidated tape" of all reported transactions, such as TAQ with exchange code "D".

Often, orders that are internalized or sold in this way are given a small amount of price improvement relative to the National Best Bid or Offer (NBBO). If a retail customer wants to sell, for example, the internalizing or wholesaling counterparty often agrees to pay slightly more than the National Best Bid. This price improvement is typically only a small fraction of a cent.

Common price improvement amounts are 0.01 cents, 0.1 cent, and 0.2 cents. Notably, these types of price improvements are not a feature of institutional order executions, as institutional orders are almost never internalized or sold to wholesalers. Instead, their orders are almost always executed on exchanges and dark pools, and because Regulation NMS, which is applied to exchange orders and dark pools, prohibits orders from having subpenny limit prices, these execution prices are usually in round pennies. There is one exception: Reg NMS has been interpreted to allow executions at the midpoint between the best bid and best offer. Institutions are heavy users of crossing networks and midpoint peg orders that generate transactions at this midpoint price. Since the quoted spread is now typically one cent per share, this means that there are many institutional transactions reported at a half-penny. There is also a dark pool that for a time allowed some negotiation around the midquote and thus printed trades at 0.4, 0.5 or 0.6 cents.

Based on these institutional arrangements, it is fairly straightforward to identify transactions initiated by retail customers from TRF. Transactions with a retail seller tend to take place at prices that are just above a round penny due to the small amount of price improvement, while transactions with a retail buyer tend to take place at prices just below a round penny. To be precise, for all trades reported to a FINRA TRF (exchange code 'D' in TAQ), let P_{it} be the transaction price in stock i at time t , and let $Z_{it} \equiv 100 * \text{mod}(P_{it}, 0.01)$ be the fraction of a penny associated with that transaction price. Z_{it} can take on any value in the unit interval $[0,1)$. If Z_{it} is in the interval $(0,0.4)$, it would be a retail seller-initiated transaction. If Z_{it} is in the interval $(0.6,1)$ then the transaction is coded as retail buyer-initiated. Transactions at a round penny ($Z_{it} = 0$) or near the half-penny ($0.4 \leq Z_{it} \leq 0.6$) are not assigned to the retail category.

We are confident that our data captures most of the marketable orders from retail investors. This can be discerned from SEC Rule 606 filings, where U.S. brokerage firms are required to

provide regular summary statistics on their order routing practices for non-directed orders. A directed order instructs the broker to execute an order on a given exchange or trading venue; a non-directed order gives the broker discretion on execution venue. The vast majority of retail orders are non-directed. For example, Charles Schwab reports that 98.6% of their security orders during the second quarter of 2016 were non-directed orders. The corresponding figure for TD Ameritrade is 99%. In addition, according to the 606 filings of these brokerage firms, more than 90% of these orders receive small price improvements.

In addition, our approach identifies marketable retail orders rather than limit orders. As discussed above, Reg NMS requires that limit orders be priced at round pennies, so retail limit orders are not distinguishable from institutional limit orders based on the limit price. Nevertheless, marketable orders represent a large part of retail order flow. The 606 filings are partitioned into market and limit orders. While we have not collected data systematically, from our spot checks retail investors use market orders and limit orders in more or less equal numbers. For example, the Charles Schwab brokerage firm reports that for the second quarter of 2016, market orders account for 50.0% of its customers' non-directed orders in NYSE-listed securities, while limit orders account for 45.1%, and other orders account for the remainder. For securities listed on Nasdaq, limit orders are slightly more prevalent than market orders at Schwab, with market orders accounting for 44.0% and limit orders accounting for 50.7%.

After collecting information on retail investor activity, we merge it with stock return data and accounting data from CRSP and Compustat, respectively. We only include common stocks with share code 10 or 11 (which excludes mainly ETFs, ADRs, and REITs) listed on the NYSE, NYSE MKT (formerly the AMEX), or Nasdaq. We remove low-priced stocks by requiring the minimum stock price to be \$1 at the previous month-end. Our sample period is from January 3, 2010 to

December 31, 2015. On each day, we have an average of around 3,000 firms included in the sample.

Table 1 presents summary statistics of retail investors' activity. We pool observations across stocks and across days, and compute the mean, standard deviation, median, 25 and 75 percentile. Our sample includes over 4.6 million stock-day observations. For the number of shares traded per day (*vol*), the mean share volume is around 1.23 million, and the standard deviation is about 6.85 million shares. The average stock has 5,917 trades each day (*trd*), and comparing this to the average daily share volume implies that the average trade size over this sample period is about 200 shares. Our identified retail investor activity is only a small part of the overall trading volume. The average daily buy volume from retail investors (*indbvol*) is 42,481 shares, and the average daily sell volume from retail investors (*indsvol*) is 42,430 shares. Thus, we identify an average of 84,911 shares per stock-day traded by retail investors, about 6.91% of the average total shares traded each day. The average number of buy trades from retail investors (*indbtrd*) each day is 110, and the average sell trades from retail investors (*indstrd*) each day is 108. Thus, the total number of trades per stock-day from retail investors is 218, around 3.68% of the total number of trades. Over our sample period, there is slightly more buying than selling by retail investors.

Information on odd lot trades (trades of fewer than 100 shares) is reported on the TRF and on the consolidated tape beginning in December of 2013 (see O'Hara, Yao, and Ye, 2014). During the December 2013 through December 2015 sample period where odd lot data are available, the daily average of odd lot retail buy (sell) volume (*oddindbvol* and *oddindsvol*, respectively) is 506 and 443 respectively, for a total of 949 shares traded by retail investors in odd lots per average stock-day. This is about one third of all odd lot share volume at 3,027 shares. A similar pattern exists for the number of trades. Older papers studying odd lots generally find that these retail-

dominated orders are virtually uninformed, so we study odd lots separately to determine whether the information content in odd lots executed by retail customers differs from that of retail round lots.

To measure retail investors' directional trade, we compute the following four order imbalance measures, for each stock i on each day t :

$$(1) \quad oibvol(i, t) = \frac{indbvol(i, t) - indsvol(i, t)}{indbvol(i, t) + indsvol(i, t)}$$

$$(2) \quad oibtrd(i, t) = \frac{indbtrd(i, t) - indstrd(i, t)}{indbtrd(i, t) + indstrd(i, t)}$$

$$(3) \quad oddoibvol(i, t) = \frac{oddindbvol(i, t) - oddindsvol(i, t)}{oddindbvol(i, t) + oddindsvol(i, t)}$$

$$(4) \quad oddoibtrd(i, t) = \frac{oddindbtrd(i, t) - oddindstrd(i, t)}{oddindbtrd(i, t) + oddindstrd(i, t)}$$

The first two measures are calculated using retail round lot executions before December 2013 and by aggregating round lot and odd lot executions thereafter, while the last two measures are calculated using only retail odd lots, and thus these measures begin in December 2013.

Summary statistics on the order imbalance measures are reported at the bottom of Table 1. Across all stocks and all days, the mean order imbalance for share volume, $oibvol$, is -0.038, with a standard deviation of 0.464, and the mean order imbalance for trade, $oibtrd$, is -0.032, with a standard deviation of 0.437. The correlation between $oibtrd$ and $oibvol$ is around 85%, indicating great overlap in information covered in these two measures. Our later discussions mostly focus on $oibvol$, and the results using these two measures are quite similar given the high correlation between the two.

Overall, the order imbalance is close to zero on average, but with sells slightly more prevalent than buys, which is slightly different from what we observe from the number of trades and numbers of shares traded, where buy trades and share volume slightly dominate sell trades and share volume on average. More importantly, the sizable standard deviation measures show that there is substantial cross-sectional variation in the activity levels and trading direction of retail investors. The odd lot order imbalance measures exhibit similar patterns.

In Figure 1, we plot the time-series of the cross sectional mean, median, the 25th percentile and the 75th percentile of the order imbalance measures over the six-year sample period. Across all four order imbalance measures, the means and medians are all close to zero, while the 25th percentile are mostly around -0.3, and the 75th percentile mostly around 0.2. There are no obvious time trends or structural breaks in the time-series observations.

To reduce the impact of microstructure noise on our results, even though we have daily data, we choose to focus on weekly horizons. That is, our main variables of interest are average order imbalance over 5-day horizons, and 5-day returns. Blume and Stambaugh (1986) show that using the end-of-day closing price to compute daily returns can generate an upward bias, due to bid-ask bounce. Therefore, we compute two versions of weekly returns, one by compounding CRSP daily returns, which is based on daily closing prices, and one by compounding daily returns using the end-of-day bid-ask average price. We report results for both types of returns.

3. Empirical Results

3.1 What Explains Retail Investor Order Imbalances?

We start our empirical investigation by investigating what drives the trading of retail investors. More specifically, we examine whether retail investors' order flow is contrarian or momentum. To allow maximal time-series flexibility and focus on cross-sectional patterns, we adopt the Fama and MacBeth (1973) 2-stage estimation. At the first stage, for each day, we estimate the following predictive regression:

$$(5) \quad oib(i, w) = b0(w) + b1(w)' * ret(i, w - 1) + b2(t)' * controls(i, w - 1) + u(i, w),$$

where we use various horizons of past returns, $ret(i, w-1)$ and various control variables from the past to explain the order imbalance measures, $oib(i, w)$ at week w . The first stage estimation generates daily time-series of coefficients $\{b0(w), b1'(w), b2'(w)\}$. At the second stage, we conduct statistical inference using the time-series of the coefficients. Because we use overlapping daily frequency data for weekly order imbalance and return measures, the standard deviations of the time-series are calculated using Newey-West (1987) with 5 lags.

To explain the order imbalance over week w , we first include its own lag, the past week order imbalance measures from day -5 to day -1, or $oib(w-1)$. We also include past returns over three different horizons: the previous week ($ret(w-1)$), the previous month ($ret(m-1)$), and the previous six months ($ret(m-7, m-2)$). For control variables, we use log market cap, log book-to-market ratio, turnover (share volume over shares outstanding), and daily return volatility, all observed from the previous month.

Results are presented in Table 2, with regression I and II explaining the order imbalance expressed using share volume and regression III and IV explaining order imbalance based on the number of trades. In the first regression, we use the bid-ask return to explain the order imbalance using share volume, $oibvol$. The $oibvol$ has a positive correlation with its own lag, with a highly

significant coefficient of 0.22, which indicates that directional trading activity is somewhat persistent over successive weeks. The coefficients for past week, past one month, and past six-month returns are -0.9481, -0.2778, and -0.0586, respectively. All three coefficients are highly significant, which indicates that retail investors are contrarian, especially over the short horizon. For the control variables, investors tend to buy more aggressively in larger firms, growth firms and firms with higher turnover and higher volatility. All coefficients are highly significant.

Similar patterns are observed for regressions II, III and IV, with different return and order imbalance measures, indicating that at the weekly horizon, different ways of computing results do not generate significantly different results. Henceforth, we focus our discussion on bid-ask midpoint returns, which do not have bid-ask bounce and thus exhibit a much smaller degree of time-series predictability compared to returns based on transaction prices. We also include CRSP returns in the results for completeness and robustness.

To summarize, retail investors are contrarian on average. Why are they contrarian? There are at least two possibilities: retail investors might be informed and know something about future stock returns, or retail investors are uninformed but tend to simply “buy the dips” by trading in the opposite direction of order imbalances and returns. In the latter case, retail investors could be worse than uninformed, making systematic mistakes by buying prior to further price declines or selling prior to further share price increases. We investigate these possibilities in the next sections by examining whether the retail order imbalance can predict future stock returns.

3.2 Predictive Regressions for Future Stock Returns

Can retail investors' activity provide useful information for future stock returns? In this section, we examine the predictive power of our order imbalance measures using Fama-MacBeth regressions as follows:

$$(6) \quad ret(i, w) = c0(w) + c1(w)oib(i, w - 1) + c2(w)'controls(i, w - 1) + e(i, w),$$

where we use the order imbalance measure from week $t-1$, $oib(i, w-1)$ and various control variables to explain the next week's return, $ret(i, w)$. As in the previous section, because we use overlapping daily frequency data for weekly order imbalance and return measures, the standard deviations of the time-series are adjusted using Newey-West (1987) with 5 lags. If retail investors are informed about future stock returns, past order imbalance should be able to predict future returns in the right direction and we expect the coefficient $c1$ to be significantly positive. If retail investors are uninformed or wrongly-informed, the coefficient $c1$ might be close to zero or significantly negative.

For the control variables, we again include past returns over three different horizons: the previous week, the previous month, and the previous six months (from month $m-7$ to month $m-2$). In addition, we include log market cap, log book-to-market ratio, turnover, and daily return volatility, all from the previous month.

The estimation results are reported in Table 3. In regression I, we use order imbalance based on share volume, $oibvol$, to predict next week's return based on bid-ask midpoints. The coefficient on $oibvol$ is 0.0009, with a t-statistic of 15.60. The positive and significant coefficient shows that if retail investors buy more than they sell in a given week, the return on that stock in the next week is significantly higher. In terms of magnitude, we present at the bottom of the table that the inter-quartile range for the $oibvol$ measure is 1.1888 per week, which means the difference

between the 25th percentile and the 75th percentile is 1.1888 per week. Multiplying the interquartile difference by the regression coefficient of 0.0009 generates a weekly return difference of 10.89 basis points (or 5.66% per year annualized). When we use different order imbalance and return measures, the same pattern is present, and the weekly interquartile difference in the conditional mean return ranges from 9.31 basis points to 11.44 basis points (4.84% to 5.94% per year).

For the control variables, we observe negative coefficients on $ret(w-1)$, which shows the presence of weekly return reversals, and positive coefficients on the other longer-horizon returns, which shows momentum. Size, book to market, turnover and volatility all carry their expected signs, while most of them are not statistically significant.

To summarize, order imbalance measures from retail investors strongly and positively predict one-week ahead stock returns. As a group, these retail investors seem to be informed about future stock return movements.

3.3 Subgroups

Each day, our sample includes on average more than 3,000 firms. Is the predictive power of retail investor order imbalances restricted to a particular type of firm, or do informed retail investors have preferences for particular types of firms? To investigate this, we analyze various firm subgroups in this section. We first sort all firms into three groups, based on one particular characteristic observed at the end of previous month. Then we estimate equation (6) within each characteristic group. That is, we allow all coefficients in equation (6) to be different within each group, which allows substantial flexibility in the possible predictive relationship across these different groups.

The results are reported in Table 4. To save space, we only include results on weekly returns computed using end-of-day bid-ask average price. We first sort all stocks into three different size groups: small, medium and big. The results are reported in Panel A of Table 4. In the left panel, we report coefficients on *oibvol*, the order imbalance computed from share volume. When we move from the smallest one-third of firms by market cap to the largest tercile, the coefficients on *oibvol* decrease from 0.0013 to 0.0003, and the t-statistics decrease from 13.90 to 3.68. Clearly, the predictive power of retail order imbalance is much stronger for smaller firms than for larger cap firms. Economically, the interquartile difference in weekly returns is 21.9 basis points for the smallest firms (11.39% per year), and 2.6 basis points for the largest firms (1.35% per year). The results in the right panel using order imbalance based on the number of trades (*oibtrd*) are quite similar.

In Panel B of Table 4, we sort all firms into three groups based on previous month end share price. In the left panel, moving from the lowest share price firms to the highest share price firms, the coefficient on *oibvol* decreases from 0.0014 to 0.0002, and t-statistics go from 13.34 to 3.23. In terms of magnitude, the interquartile weekly return difference is 20.5 basis points (10.66% per year) for the lowest price firms and only 2.0 basis points for the firms with the highest share price (1.04% per year). For specifications using *oibtrd*, which are reported in the right panel, the results are similar, with slightly lower coefficients and t-statistics. The pattern is clear: retail investor order imbalance predicts returns more for low price firms.

Next we sort all firms based on previous month turnover, which is a proxy for liquidity. In the left panel, moving from the tercile of low trading activity to the firms with more turnover, the coefficient on *oibvol* decreases from 0.0011 to 0.0007, and t-statistics decrease from 15.60 to 4.98. In terms of magnitude, the interquartile weekly return difference is 20.5 basis points (10.66% per

year) for the firms with the lowest turnover and 6.5 basis points for the firms with the highest turnover (3.38% per year). For specifications based on *oibtrd* in the right panel, the results are similar, with slightly lower coefficients and t-statistics. Overall, retail investor order imbalance predicts returns better for firms with lower trading activity.

To summarize this section, we find that the predictive power of the retail investor order imbalance is significant and positive for all but one subgroup, which shows that the predictive power is not particularly driven by special subgroups. But there is a clear cross-sectional pattern for the predictive power. The predictive power of retail order imbalance is much stronger for small, low price and low liquidity firms.

3.4 Longer Horizons

The results in the previous section show that retail investor order imbalances can predict next week's returns positively and significantly. One natural question at this point is: is the predictive power transient or persistent? If the predictive power quickly vanishes or reverses, maybe these retail investors are catching on price reversals, and if the predictive power lingers, potentially the retail investors are informed about information related to firm fundamentals. To answer this question, we extend equation (6) to longer horizons as follows:

$$(7) \quad ret(i, w - 1 + k) = c0(w) + c1(w)oib(i, w - 1) + c2(w)'controls(i, w - 1) + e(i, w).$$

That is, we use one week of order imbalance measures to predict k-week ahead returns, $ret(i, w+k)$, with $k=1$ to 12. Notice that to clearly observe the decay of the predictive power of retail order imbalance, the return to be predicted is a weekly return over a one-week period, rather than a cumulative return over n weeks, which is an average over all weeks involved. If retail order imbalances have only short-lived predictive power for future returns, we might observe the

coefficient c_1 decrease to zero within a couple of weeks. Alternatively, if the retail order imbalance has longer predictive power, the coefficient c_1 should remain statistically significant for a longer period. In our empirical estimation, we choose n to be 2 weeks, 4 weeks, 6 weeks, 8 weeks, 10 weeks, and 12 weeks.

We report the results in Table 5, with results based on bid-ask average returns in Panel A, and results based on closing transaction prices in Panel B. In Panel A, when we extend the window from two weeks to 12 weeks, the coefficient on *oibvol* monotonically decreases from 0.00055 to 0.00007, and the coefficient on *oibtrd* gradually decreases from 0.00048 to 0.00006. The coefficients are statistically significant up to six or eight weeks ahead. Results in Panel B are similar.

Figure 2 plots the coefficients over different horizons. With *oibvol* in Panel A and *oibtrd* in Panel B, the general pattern is similar: the predictive power of retail order imbalances gradually decreases to zero over six to eight weeks. Potentially the retail order imbalances capture information longer than a one-month quick reversal.

3.5 Long-Short Portfolios

One might wonder whether we can use retail order imbalances as a signal to form a profitable trading strategy. As discussed earlier, both *oibvol* and *oibtrd* are publicly available information. In this section, we form quintile portfolios based on the previous week's average order imbalance, then we hold the quintile portfolios for up to 12 weeks. If retail investors can select the right stocks to buy and sell, then firms with higher or positive retail order imbalance would outperform firms with lower or negative order imbalance.

Table 6 reports long-short portfolio returns, where we buy the stocks in the highest quintile of scaled order imbalance, and short the stocks in the lowest order imbalance quintile. Portfolio returns are value-weighted using the previous month-end market cap. Because the holding period can be as long as 12 weeks, we report both the raw returns and risk-adjusted returns using the Fama-French three-factor model. Given the overlapping data, we adjust the standard deviations of the portfolio return time-series using Newey-West (1987) with the corresponding number of lags.

In Panel A, the long-short strategy is based on the previous week's *oibvol*, and we report bid-ask average returns. Over a one-week horizon, the long-short portfolio return is 0.104%, or 5.41% per year annualized. The t-statistic is 3.28. Risk adjustment using the Fama-French three-factor model does not make much difference: the weekly Fama-French alpha for the long-short portfolio is 0.101%, with a t-statistic of 3.09. When we increase the holding horizon to 12 weeks, the mean return becomes 0.617%, with a t-statistic of 2.35. The general pattern is that holding-period returns (and alphas) continue to grow at a decreasing rate over time. We never observe evidence of a reversal in returns. In terms of statistical significance, the t-statistics are significant even the longest 12-week horizon. The results are slightly weaker compared to the Fama-MacBeth regressions, and the main reason is that in this section we value-weight the portfolio returns across firms, while the Fama-MacBeth approach implicitly weights each stock equally.

When we restrict portfolio formation to one of the three different market cap groups, the one-week return is 0.472% (or 24.54% per year) with a t-statistic of 9.20 for the smallest size firms, while the one-week return is 0.071% (or 3.69% per year) with a t-statistic of 2.16 for the largest size firms. When the holding horizon becomes longer, the long-short strategy is still significant and positive out to 12 weeks for the smallest third of firms, but significance is marginal for the largest tercile.

Results in Panel B, using *oibtrd*, are qualitatively similar, but with smaller magnitude and lower statistical significance. This is expected, because as discussed earlier, *oibvol* provides similar but finer information than *oibtrd*.

4. Discussion

We characterize the predictive power of the retail order imbalance in previous section, and we find that the retail orders are informed about future stock returns, the predictive lasting up to 8 weeks, and is stronger for smaller firms and lower price firms. The retail investors, overall, show some stock picking ability. In this section, we discuss other related issues to put the retail order imbalance's predictive power in perspective. In section 4.1, we discuss whether the retail investors can time the market. We further examine whether the predictive power is related to overall market conditions in section 4.2. It is important to understand the role of wholesalers in this setup, and we look into the size of price improvement and how it affect retail order imbalance predictive power in section 4.3. Finally, we investigate the predictive power of odd lot retail orders in section 4.4.

4.1 Aggregate Retail Order Imbalance

If retail order imbalance measures can predict future stock returns in the cross section, retail investors may also be able to time aggregate market moves. To investigate this, we aggregate retail order imbalances across all firms to see if we can predict aggregate stock market returns. We estimate the following equation,

$$(8) \quad mkt(w + 1, w + k) = d0 + d1 * aggoib(w) + u(w),$$

where $mkt(w+1, w+k)$ is the future k -week market return from week $w+1$ to week $w+k$, and $aggoib(w)$ is the current aggregated retail order imbalance measure for week w . We compute $aggoib$ using either value-weighted or equal-weighted *oibvol* or *oibtrd* measures.

Results are presented in Panel A of Table 7. Regardless of the weighting scheme and the order imbalance measure, the result is the same: there is no evidence that retail investors can reliably predict future market returns. Although retail investors display stock selection skills, they do not seem to be able to do market timing.

Our data actually contains a large cross-section of various ETFs. In Table 7 Panel B, we also examine retail order flow in exchanged-traded funds (ETFs) over the same time period. The coefficient is mostly around or below 1bps, which is much smaller than those in Table 3, and the t-statistics are mostly insignificant. It is possible that ETFs can be sector oriented and actively managed, and they might not be good candidates for overall market-timing checks. To ease this concern, we pick the 6 largest ETFs that focus on U.S. equity market and tracking the overall U.S. equity market index: SPY, IVV, VTI, VOO, IWM and IWB. The results are reported in the last row of Panel B. Consistent with the Panel A market timing results, we find little evidence that retail order flow is informed about future returns on broad equity market ETFs.

4.2 Market Conditions

Barrot, Kaniel and Sreer (2016) find that retail traders are significantly rewarded when markets are volatile, specifically when the VIX option-implied volatility index is high. Their sample is from 2002 to 2010, during which VIX has dramatic increases and decreases. In contrast, our sample is from 2010 to 2015, and VIX is far less volatile. Still, we separate our sample into two parts, when VIX is higher than the historical median, and when VIX is lower than the historical median. The historical median of VIX over its life is 18%.

We re-estimate equation (6) for the high VIX and low VIX subsample, and results are presented in Panel C of Table 7. Comparing the low and high VIX regimes, the coefficient on *oibvol* is quite

similar, yet the t-statistic is higher when VIX is low rather than high. This might not be surprising, given that volatility of all variables increase when VIX is high. Overall, the predictive power in both high and low VIX regimes is positive and significant.

4.3 The Profitability of Marketable Retail Order Flow

If marketable retail order flow is sufficiently informed, trading with these orders would be unprofitable, which might make readers wonder whether our results are consistent with the apparently profitable business model of internalizers and wholesalers. Ultimately, as long as the information content of retail order flow is less than the bid-ask spread being charged, internalizers and wholesalers on average earn positive revenues by trading with these orders. For example, if a retail buy and sell order arrive at the same time, they offset each other, and a wholesaler earns the full bid-ask spread charged (the quoted spread less the price improvement given). Ultimately, internalizers and wholesalers are only exposed to adverse selection on retail order imbalances. The summary statistics in Table 1 show that there is a substantial amount of offsetting retail order flow. The interquartile range for the volume-based daily order imbalance measure goes from -0.301 to 0.217, indicating that even at the ends of these ranges, more than two-thirds of the retail order flow in such a stock on a given day is offsetting buys and sells. A simple calibration exercise based on retail order imbalances, average effective bid-ask spreads including price improvement, and the estimates of informedness in Table 3, suggests that the information content of retail order flow is a relatively minor drag on the trading revenue of internalizers and wholesalers.

Luckily, price improvement itself has variations that might shed light on this issue. For instance, the magnitude of price improvement is chosen by the internalizers/wholesalers. They can rationally incorporate the potential information embedded in retail orders and only offer price improvement to the point that themselves can still profit from the trade. That is, if they expect

there might be relevant information in the retail order, they might offer less price improvement, and on the other side, if they don't expect the retail order contains relevant information, they might be willing to offer more price improvement. If this is true, the predictive power of retail order imbalance should be higher for trades with less price improvement.

In our earlier exercise, we group all orders with subpenny price between 0.6 and 1 to be retail-initiated buy orders, and between 0 and 0.4 to be retail-initiated sell orders. In this section, we further separate orders into “less price improvement” order imbalance and “more price improvement” order imbalance. For the “less price improvement”, we define buy-initiated orders as with transaction price between 0.8 and 1, and sell-initiated orders as with transaction price between 0 and 0.2. For the “more price improvement”, we define buy-initiated orders as with transaction price between 0.6 and 0.8, and sell-initiated orders as with transaction price between 0.2 and 0.4. We compute retail order imbalance following equation (1) and (2). To compare predictive power of retail order imbalance for “more” or “less” price improvement, we estimate equation (4).

We first present the distribution of the magnitude of price improvement in Figure 3. As expected, most of the transaction prices happen at a round penny or a half penny. For the other ten bins, each containing 10 bps, there are slightly more trading volume for “less price improvement” than “more price improvement”. Regression results are presented in Panel D of Table 7. For less price improvement, the coefficient ranges between 0.0004 to 0.0007, all with t-statistics above 5. For more price improvement, the coefficient ranges between 0.0001 to 0.0002, all with t-statistics below 4. Clearly both sets of retail order imbalances have predictive power for future stock returns, but the ones with less price improvements have stronger predictive power. It is likely the

internalizers/wholesalers price discriminate against the retail orders with potential more information content.

Furthermore, we are currently collecting more precise data to measure the trading revenues associated with being on the other side of this retail order flow. This will also allow us to express the information content of retail order flow as a fraction of the charged bid-ask spread, which is a common way of expressing information content in the market microstructure literature.

4.4 Odd Lots

We also investigate the behavior of odd lot retail trades over the post-December 2013 period when odd lot transactions are reported to the consolidated tape. In untabulated results, we find that odd lot retail order imbalances are fairly similar to overall retail order imbalances in two dimensions. First, they are also contrarian with respect to the previous one-week return. Second, odd-lot order imbalances are contemporaneously correlated with market returns. Can odd lot retail order flow predict future returns? We estimate regression (6) using odd lot retail order imbalance and present the results in Panel E of Table 7. The *oddoibvol* seems to predict CRSP returns positively with a t-statistic of 1.99, but the other combinations fall short of standard critical values. We conclude that odd lot order imbalance predictive power is much weaker than retail order imbalance predictive power and that the former may not be present at all in our sample.

5. Conclusions

In this paper, we exploit the fact that most retail order flow in U.S. equity markets is internalized or sold to wholesalers. As a part of this routing process, retail orders are typically given a small fraction of a penny per share of price improvement relative to the national best bid or offer price, and this price improvement can be observed when the trade is reported to the

consolidated tape. Institutional orders almost never receive this kind of price improvement, so it becomes possible to use subpenny trade prices to identify a broad swath of marketable retail order flow. It is also straightforward to identify whether the retail trader is buying or selling stock: transactions at prices that are just above a round penny are classified as retail sales, while transactions that are just below a round penny are retail purchases.

We use this methodology to characterize the trading behavior and the information content of retail orders. We find that retail investors are on average contrarian, buying stocks that have experienced recent price declines and selling stocks that have risen in the past week. More significantly, we find that these investors are quite well-informed as a group. Over the next week, stocks with more positive retail order imbalances outperform stocks with relatively negative retail order imbalances by about 10 basis points, which is on the order of 5% per year annualized. This predictability extends out to about 12 weeks before dying off.

An important advantage of our method is that it is based on widely available intraday transaction data: anyone with access to TAQ can easily identify retail buys and sells using our approach. We believe there are many possible research applications. For example, researchers can investigate various behavioral biases, such as the disposition effect, to see whether individual traders as a group exhibit these biases. It should also be possible to identify the nature of the information possessed by these retail investors (e.g., whether retail investors are informed about future earnings news), along the lines of Boehmer, Jones, and Zhang (2016). Another possible direction is to study the seasonality and time-series variation of retail trading, including tax-related and calendar-driven trading as well as activity around corporate events such as dividends, stock splits, and equity issuance.

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Table 1. Summary Statistics

This table reports summary statistics of retail investor trading activity. Our sample period is from January 2010 to December 2015, and our sample firms are common stocks listed on all U.S. stock exchanges with a share price of at least \$1. Across all stocks and all days, we report the pooled sample mean for number of shares traded (vol), retail buy volumes (indbvol), retail sell volumes (indsvol), number of trades (trd), retail buy trades (indbtrd), retail sell trades (indstrd), as well as their odd lot counterparts (prefix odd). Odd lot measures are available at the end of 2013. In this paper, we include odd lot-related data starting January 2014. We compute order imbalance measures (variables containing oib) as in equation (1) to (4).

	N	Mean	Std	Median	Q1	Q3
vol	4628957	1,229,004	6,849,849	221,234	51,768	819,615
trd	4628957	5,917	13,909	1,505	312	5,502
indbvol	4628957	42,481	280,474	5,165	1,200	20,681
indsvol	4628957	42,430	264,704	5,635	1,369	21,828
indbtrd	4628957	110	410	22	5	79
indstrd	4628957	108	355	24	6	81
oibvol	4628957	-0.038	0.464	-0.027	-0.301	0.217
oibtrd	4628957	-0.032	0.437	-0.010	-0.276	0.205
oddvol	1446749	6,561	20,141	1,811	629	5,250
oddtrd	1446749	222	669	64	21	186
oddindbvol	1446749	1,108	5,054	211	58	690
oddindsvol	1446749	968	3,488	210	62	663
oddindbtrd	1446749	37	171	7	2	23
oddindstrd	1446749	33	114	7	2	23
oddoibvol	1446749	-0.004	0.559	0.014	-0.338	0.331
oddoibtrd	1446749	-0.017	0.506	0.000	-0.290	0.250

Table 2. Determinants of Retail Investor Order Imbalances

This table reports determinants of retail investor trading activity. Our sample period is from January 2010 to December 2015, and our sample firms are all common stocks listed on U.S. stock exchanges with a share price of at least \$1. We estimate Fama-MacBeth regressions, specified in equation (5). The dependent variables are two order imbalance measures: oibvol (number of shares traded) and oibtrd (number of trades). As independent variables, we include previous week return, ret(w-1), previous month return, ret(m-1), and previous 6-month return, ret(m-7, m-2). For the weekly returns, we compute it in two ways, using end of day bid-ask average price or using CRSP closing price. The control variables are monthly turnover (lmto), monthly volatility of daily returns (lvol), log market cap (size) and log book to market ratio (lbn), all measured at the end of previous month. To account for serial correlation in the coefficients, the standard deviations of the time-series are adjusted using Newey-West (1987) with 5 lags.

reg	I		II		III		IV	
Dep.var	oibvol		oibvol		oibtrd		oibtrd	
return	Bid-ask return		CRSP return		Bid-ask return		CRSP return	
	Coef.	t-stat	Coef.	t-stat	Coef.	t-stat	Coef.	t-stat
Intercept	-0.4013	-21.19	-0.4065	-21.35	-0.4326	-23.19	-0.4357	-23.19
Own lag	0.2200	99.34	0.2201	99.38	0.2865	158.97	0.2866	159.04
Ret (w-1)	-0.9481	-42.39	-0.9620	-43.24	-0.9003	-37.66	-0.9156	-38.50
Ret (m-1)	-0.2778	-20.39	-0.2784	-20.45	-0.2258	-15.75	-0.2262	-15.78
Ret (m-7, m-2)	-0.0586	-12.10	-0.0584	-12.07	-0.0380	-6.85	-0.0378	-6.83
lmto	0.0003	5.59	0.0003	5.46	0.0002	4.12	0.0002	4.02
lvol	0.8100	8.75	0.8478	9.20	0.4366	4.44	0.4633	4.72
size	0.0154	12.76	0.0157	13.03	0.0209	17.30	0.0211	17.41
lbn	-0.0275	-18.52	-0.0274	-18.46	-0.0274	-18.84	-0.0273	-18.80

Table 3. Predicting Next Week Returns Using Retail Order Imbalances

This table reports estimation results on whether retail investor trading activity can predict one week ahead returns. Our sample period is from January 2010 to December 2015, and our sample firms are all common stocks listed on U.S. stock exchanges with a share price of at least \$1. We estimate Fama-MacBeth regressions, specified in equation (6). The dependent variable is weekly returns, computed in two ways, using end of day bid-ask average price or using CRSP closing price. The independent variables are two order imbalance measures: oibvol (number of shares traded) and oibtrd (number of trades). As independent variables, we include previous week return, $ret(w-1)$, previous month return, $ret(m-1)$, and previous 6-month return, $ret(m-7, m-2)$. The control variables are log book to market ratio (lbm), log market cap ($size$), monthly turnover (lmt), and monthly volatility of daily returns ($lvol$), all measured at the end of previous month. To account for serial correlation in the coefficients, the standard deviations of the time-series are adjusted using Newey-West (1987) with 5 lags.

reg	I		II		III		IV	
Order imbalance	oibvol		Oibvol		oibtrd		oibtrd	
Dep. var	Bidask return		CRSP return		Bidask return		CRSP return	
	Coef.	t-stat	Coef.	t-stat	Coef.	t-stat	Coef.	t-stat
Intercept	0.0050	2.58	0.0056	2.85	0.0050	2.58	0.0056	2.85
oib	0.0009	15.60	0.0010	16.29	0.0008	12.30	0.0008	13.20
Ret (w-1)	-0.0185	-5.83	-0.0220	-6.85	-0.0186	-5.88	-0.0222	-6.91
Ret (m-1)	0.0006	0.35	0.0006	0.34	0.0005	0.29	0.0005	0.29
Ret (m-7, m-2)	0.0008	1.16	0.0008	1.16	0.0008	1.12	0.0008	1.12
lmt	0.0000	-3.37	0.0000	-3.76	0.0000	-3.36	0.0000	-3.75
lvol	-0.0223	-1.41	-0.0205	-1.31	-0.0217	-1.37	-0.0198	-1.27
size	-0.0001	-0.86	-0.0001	-0.92	-0.0001	-0.90	-0.0001	-0.96
lbm	-0.0001	-0.39	0.0000	-0.07	-0.0001	-0.42	0.0000	-0.10
Interquartile	1.1888		1.1888		1.2292		1.2292	
Return diff	0.1089%		0.1144%		0.0931%		0.0997%	

Table 4. Retail Return Predictability within Subgroups

This table reports whether retail investor trading activity can predict the cross-section of returns for a subset of stocks. Our sample period is from January 2010 to December 2015, and our sample firms are all common stocks listed on U.S. stock exchanges with a share price of at least \$1. We first sort all firms into 3 groups based on previous month-end characteristics. Then we estimate Fama-MacBeth regressions, specified in equation (6), for each subgroup. The dependent variable is weekly returns, computed using end-of-day bid-ask average price. The independent variables are two order imbalance measures: oibvol (number of shares traded) and oibtrd (number of trades). To account for serial correlation in the coefficients, the standard deviations of the time-series are adjusted using Newey-West (1987) with 5 lags. For each regression, we also provide the interquartile range for the relevant explanatory order imbalance along with the difference in predicted week-ahead returns for observations at the two ends of the interquartile range. Control variables are the same as in Table 3; those coefficients are not reported.

Panel A. Size groups

Oib measure	oibvol				oibtrd			
Size groups	coef.	t-stat	interquartile	weekly return diff	coef.	t-stat	interquartile	weekly return diff
small	0.0013	13.90	1.662	0.219%	0.0012	11.58	1.736	0.207%
medium	0.0007	9.18	1.323	0.087%	0.0004	5.63	1.346	0.059%
big	0.0003	3.68	0.892	0.026%	0.0002	2.52	0.929	0.019%

Panel B. Share price groups

Oib measure	oibvol				oibtrd			
price groups	coef.	t-stat	interquartile	weekly return diff	coef.	t-stat	interquartile	weekly return diff
low	0.0014	13.34	1.432	0.205%	0.0012	10.34	1.586	0.185%
medium	0.0007	10.00	1.289	0.089%	0.0005	7.56	1.309	0.070%
high	0.0002	3.23	0.961	0.020%	0.0002	2.19	0.961	0.015%

Panel C. Turnover groups

Oib measure	oibvol				oibtrd			
turnover groups	coef.	t-stat	interquartile	weekly return diff	coef.	t-stat	interquartile	weekly return diff
low	0.0011	15.60	1.837	0.205%	0.0011	14.71	1.777	0.195%
medium	0.0008	10.21	1.219	0.094%	0.0006	7.05	1.228	0.071%
high	0.0007	4.98	0.910	0.065%	0.0004	2.55	1.005	0.037%

Table 5. Predicting Returns N-weeks Ahead

This table reports estimation results on whether retail investor trading activity can predict individual stock returns in future weeks. Our sample period is from January 2010 to December 2015, and our sample firms are all common stocks listed on U.S. stock exchanges with a share price of at least \$1. We estimate Fama-MacBeth regressions, specified in equation (6). The dependent variable is n-week ahead weekly returns, computed in two ways, using end of day bid-ask average price (Panel A) or using CRSP closing price (Panel B). The independent variables are two retail order imbalance measures, oibvol (number of shares traded), and oibtrd (number of trades), respectively. To account for serial correlation in the coefficients, the standard deviations of the time-series are adjusted using Newey-West (1987) with 5 lags. Control variables are the same as in Table 3; those coefficients are not reported.

Panel A. predict bid-ask average return n weeks ahead

# of week	oibvol coef.	t-stat	oibtrd coef.	t-stat
1 week	0.00092	15.60	0.00076	12.30
2 weeks	0.00055	9.35	0.00048	7.89
4 weeks	0.00031	5.56	0.00026	4.66
6 weeks	0.00022	3.90	0.00015	2.60
8 weeks	0.00021	3.47	0.00011	1.75
10 weeks	0.00010	1.82	0.00002	0.35
12 weeks	0.00007	1.29	0.00009	1.52

Panel B. predict CRSP return n weeks ahead

# of week	oibvol coef.	t-stat	oibtrd coef.	t-stat
1 week	0.00096	16.29	0.00081	13.20
2 weeks	0.00058	9.99	0.00052	8.57
4 weeks	0.00032	5.92	0.00028	5.05
6 weeks	0.00024	4.18	0.00017	2.93
8 weeks	0.00021	3.50	0.00011	1.80
10 weeks	0.00011	2.04	0.00005	0.81
12 weeks	0.00008	1.39	0.00010	1.76

Table 6. Long-short strategy returns based on retail order imbalances

This table reports portfolio returns using a long-short strategy where we buy the stocks in the highest quintile of scaled order imbalance, and we short the stocks in the lowest order imbalance quintile. The order imbalance is computed from the previous week. Our sample period is from January 2010 to December 2015, and our sample firms are all common stocks listed on U.S. stock exchanges with a share price of at least \$1. Portfolio returns are value-weighted, and market cap terciles are based on the previous month-end market cap. Because the holding period can be as long as 12 weeks, we report both the raw returns and risk-adjusted returns using the Fama-French three-factor model. Given the data we use is overlapping, we adjust the standard deviations of the portfolio return time-series using Newey-West (1987) with corresponding lags.

Panel A. Form portfolios on previous week retail order imbalance based on number of shares traded

Holding period	whole sample		small		medium		big			
	mean	t-stat	alpha	t-stat	alpha	t-stat	alpha	t-stat		
1 week	0.104%	3.28	0.101%	3.09	0.472%	11.84	0.179%	7.73	0.071%	2.16
2 weeks	0.160%	2.93	0.151%	2.90	0.734%	10.70	0.304%	7.60	0.105%	2.00
4 weeks	0.262%	2.54	0.254%	2.80	1.163%	11.04	0.456%	6.65	0.174%	1.88
6 weeks	0.262%	2.35	0.232%	2.37	1.182%	11.59	0.462%	6.25	0.150%	1.53
8 weeks	0.508%	2.61	0.517%	2.97	1.779%	12.69	0.574%	4.63	0.393%	2.51
10 weeks	0.569%	2.45	0.520%	2.21	1.964%	10.77	0.545%	3.94	0.443%	2.14
12 weeks	0.617%	2.35	0.629%	2.14	2.266%	9.57	0.459%	2.53	0.515%	1.90

Panel B. Form portfolios on previous week retail order imbalance based on number of trades

Holding period	whole sample		small		medium		big			
	mean	t-stat	alpha	t-stat	alpha	t-stat	alpha	t-stat		
1 week	0.074%	2.14	0.081%	2.27	0.379%	8.73	0.103%	4.24	0.064%	1.90
2 weeks	0.145%	2.20	0.156%	2.48	0.602%	8.01	0.165%	4.11	0.133%	2.20
4 weeks	0.236%	1.95	0.256%	2.29	0.993%	8.60	0.264%	3.93	0.228%	1.96
6 weeks	0.236%	1.82	0.191%	1.48	1.015%	8.13	0.275%	4.12	0.153%	1.15
8 weeks	0.453%	2.05	0.543%	2.82	1.615%	6.62	0.308%	2.33	0.461%	2.57
10 weeks	0.456%	1.68	0.515%	1.93	1.733%	6.04	0.248%	1.59	0.472%	1.88
12 weeks	0.490%	1.56	0.635%	1.83	2.149%	6.27	0.182%	0.93	0.563%	1.70

Table 7. Predicting aggregate market returns and additional analysis

Our sample period is from January 2010 to December 2015, and our sample firms are all common stocks listed on U.S. stock exchanges with a share price of at least \$1. Standard errors are calculated using Newey-West (1987). In Panel A, we estimate equation (8). The dependent variable is the n-week ahead weekly value-weighted market return. The independent variables are two retail order imbalance measures, oibvol (number of shares traded), and oibtrd (number of trade), respectively. For all other panels, the regression is specified in equation (6), and estimated using Fama-MacBeth regressions. In Panel B, the dependent variable is weekly returns on approximately 1000 ETFs. In Panel C, we estimate the coefficients for different VIX regimes. In Panel D, we estimate the coefficients for different bins of price improvements. In Panel E, the independent variables are two odd lot retail order imbalance measures, oddoibvol (number of odd lot shares traded), and oddoibtrd (number of odd lot trades), respectively. The dependent variable is weekly returns, computed in two ways, using end-of-day bid-ask average price or using CRSP closing price. The independent variables are two retail order imbalance measures, oibvol (number of shares traded), and oibtrd (number of trades), respectively. Control variables for the cross-sectional regressions are the same as in Table 3, except that we do not include a book-to-market variable in the ETF regression; those coefficients are not reported.

Panel A. predicting future n-week market return

Weights Horizon	oibvol		oibvol		oibtrd		oibtrd	
	vw coef.	t-stat	ew coef.	t-stat	vw coef.	t-stat	ew coef.	t-stat
1 week	0.0037	0.50	-0.0053	-0.57	0.0054	0.92	-0.0038	-0.46
2 weeks	0.0101	0.79	-0.0030	-0.20	0.0120	1.21	0.0007	0.06
4 weeks	0.0044	0.20	-0.0236	-1.04	0.0073	0.43	-0.0136	-0.63
6 weeks	-0.0061	-0.22	-0.0356	-1.25	0.0022	0.10	-0.0216	-0.80
8 weeks	0.0075	0.20	-0.0046	-0.10	0.0118	0.41	0.0044	0.11
10 weeks	0.0051	0.11	-0.0114	-0.23	0.0101	0.28	-0.0038	-0.08
12 weeks	-0.0059	-0.10	-0.0315	-0.58	0.0000	0.00	-0.0227	-0.46

Panel B. Using retail oib to predict ETF returns

reg	I		II		III		IV	
Order imbalance	oibvol		oibvol		oibtrd		oibtrd	
Dep. var	Bidask return		CRSP return		Bidask return		CRSP return	
	Coef.	t-stat	Coef.	t-stat	Coef.	t-stat	Coef.	t-stat
All ETFs	0.0001	2.04	0.0000	1.23	0.0001	1.68	0.0001	1.12
Interquartile	1.4726		1.4726		1.4737		1.4737	
Return diff	0.0153%		0.0071%		0.0118%		0.0075%	
Broad market ETFs	-0.0004	-0.81	-0.0003	-0.61	0.0005	1.52	0.0006	1.64

Panel C. Different market conditions

	vix<=18%		vix<=18%		vix>18%		vix>18%	
Dep. var	bidaskret		crspret		bidaskret		crspret	
Indep. var	coef.	t-stat	coef.	t-stat	coef.	t-stat	coef.	t-stat
oibvol	0.0009	13.49	0.0009	14.02	0.0010	9.36	0.0010	9.78
oibtrd	0.0007	10.32	0.0008	11.03	0.0008	7.60	0.0009	8.17

Panel D. Different price improvement sizes

reg	I		II		III		IV	
Order imbalance	oibvol		oibvol		oibtrd		oibtrd	
Dep. var	Bidask return		CRSP return		Bidask return		CRSP return	
	Coef.	t-stat	Coef.	t-stat	Coef.	t-stat	Coef.	t-stat
less price improvement	0.00071	9.30	0.00081	10.43	0.00042	5.57	0.00053	6.84
more price improvement	0.00021	3.04	0.00025	3.67	0.00018	2.43	0.00023	3.14

Panel E. Predicting next week stock return with odd-lot order imbalances

reg Dep.var return	I		II		III		IV	
	oibvol		oibvol		oibtrd		oibtrd	
	Bid-ask return		CRSP return		Bid-ask return		CRSP return	
	Coef.	t-stat	Coef.	t-stat	Coef.	t-stat	Coef.	t-stat
Odd lot	0.0001	1.41	0.0002	1.99	0.0001	0.77	0.0001	1.36
Interquartile Return diff	1.2734 0.0154%		1.2734 0.0216%		1.1314 0.0086%		1.1314 0.0153%	

Figure 1. Time series of retail investor order imbalances

These figures report time series statistics of retail investor trading activities. Our sample period is from January 2010 to December 2015, and our sample firms are all common stocks listed on U.S. stock exchanges with a share price of at least \$1. We present cross-sectional mean, median, q1 (25 percentile) and q3 (75 percentile) each day.

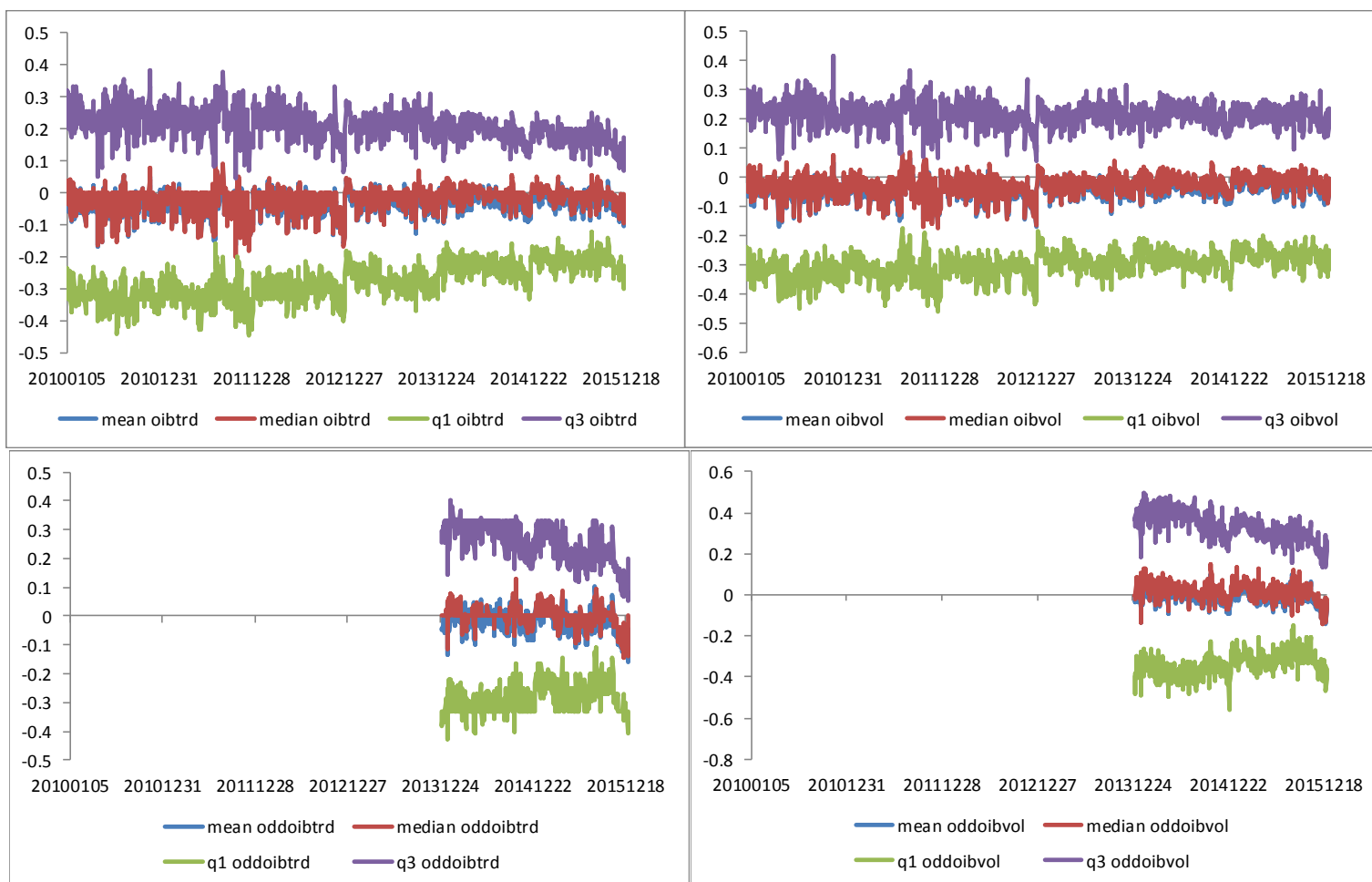
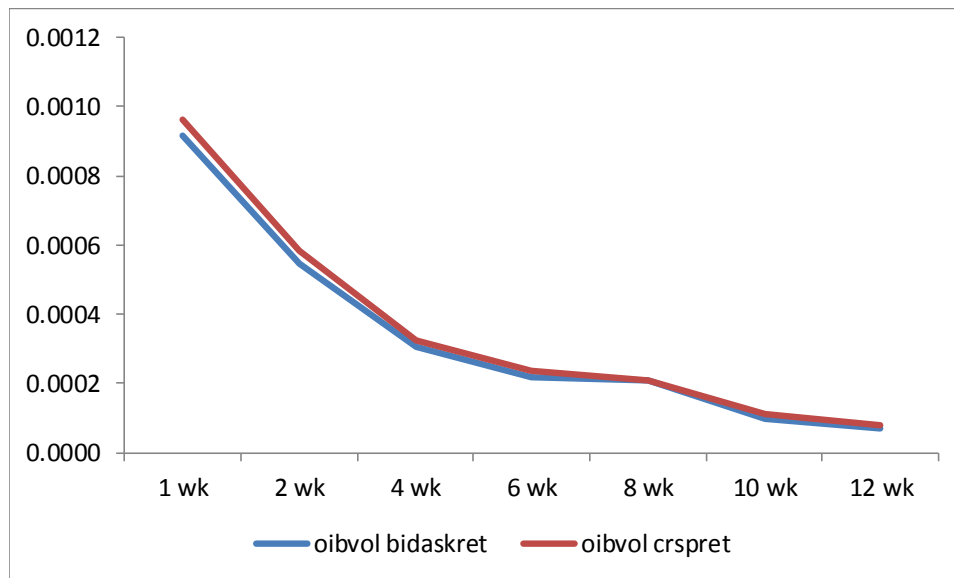


Figure 2. Predicting weekly returns n-weeks ahead, Fama-MacBeth regression coefficients

These figures plot the Fama-MacBeth coefficients on retail order imbalance measures in regression (6). Our sample period is from January 2010 to December 2015, and our sample firms are all common stocks listed on U.S. stock exchanges with a share price of at least \$1. The dependent variable is weekly returns n weeks ahead, computed in two ways, using end of day bid-ask average price (bidaskret) or using CRSP closing price (crspret). The main independent variables are two retail order imbalance measures, oibvol (number of shares traded) and oibtrd (number of trades), respectively.

Panel A. Using retail order imbalance from number of shares traded (oibvol)



Panel B. Using retail order imbalance from number of trades (oibtrd)

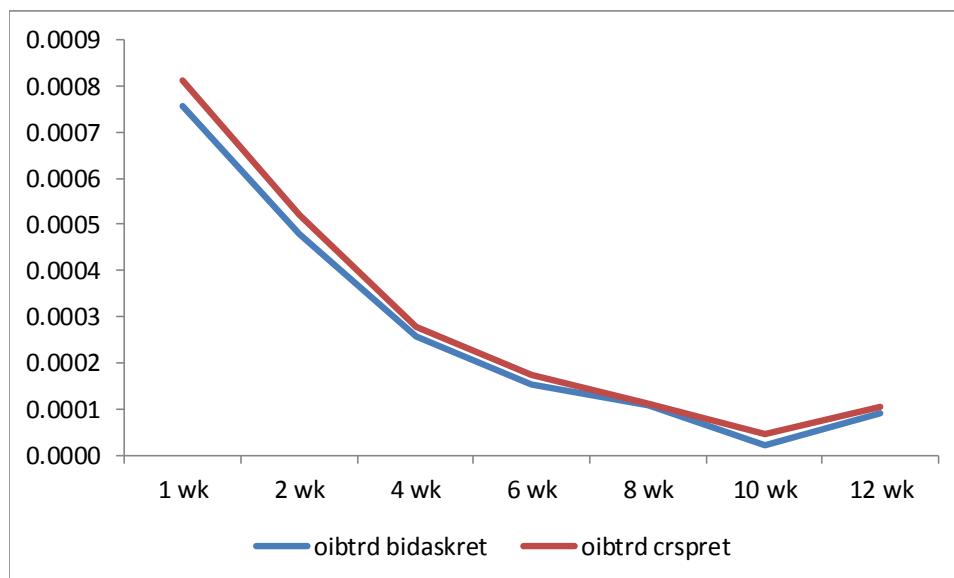
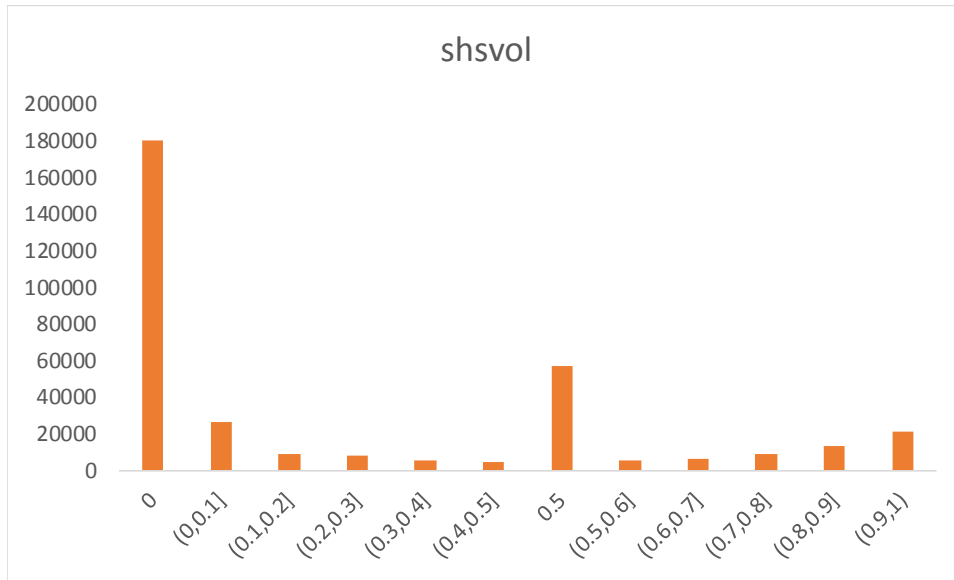


Figure 3. Distribution of Subpenny Bins

These figures plot average share volume and average number of trades when the price improvement is within each of the 12 subpenny bins. Our sample period is from January 2010 to December 2015, and our sample firms are all common stocks listed on U.S. stock exchanges with a share price of at least \$1.

Panel A. trading volume in each bin



Panel B. number of trades in each bin

